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BACKYARD LIVING

Taking Care of Your Investment:

PROPER HOT TUB CARE IS EASY!

Congratulations on becoming an owner of a new Jacuzzi Hot Tub or Sundance Spa! This will be one of the best investments you have ever made in your health and wellness. Our team of professionals are dedicated to ensuring you and your family have an exceptional experience with your new hot tub. Caring for it is easy if you follow a few important steps. To help acquaint you with the start-up and general ongoing care, these guidelines will provide a brief overview of the necessary steps to enjoying your new hot tub every day!



Start-Up

Initial start-up is simple. Make sure to fill your hot tub by putting your hose in the filter cartridge area by removing the cartridge and inserting the hose into the opening. This will force any air out of the plumbing lines.

Your first dose of chemicals should include the following, which are provided in your Jacuzzi Start-Up Kit. Be sure to turn on all pumps before adding any chemicals.

- Add 2-4 tablespoons of Jacuzzi Chlorinating Granules.
- Add 4 tablespoons of Jacuzzi Spa Shock Oxidizer.
- Test your water with Jacuzzi test strips and if your pH is high, add 1 teaspoon of Jacuzzi pH Down. Test your water after 20 minutes and add additional pH down depending on what the test strip indicates.
- Always run all pumps for at least 20 minutes with cover off after adding chemicals and wait at least one full hour before using hot tub.



Weekly Schedule

After your initial start-up, you can move to a weekly schedule that includes the following: Remember to always turn all of the pumps on for 30 seconds and then test your water using Jacuzzi Test Strips before adding chemicals. After testing the water, turn the pumps on and add chemicals as necessary.

- Add 1-3 tablespoons of Jacuzzi Chlorinating Granules every two to four days to maintain good reading.
- Adjust chlorine if reading is 0 by adding 2-4 tablespoons at a time.
- Continue to use Jacuzzi Spa Shock Oxidizer once a week OR after heavy use. Add 2-4 tablespoons at a time.
- To lower pH, add 1 teaspoon of Jacuzzi pH Down and wait 20 minutes to check. Repeat as necessary.
- Add Jacuzzi ProClear Plus weekly per instructions to improve sanitizer and ClearRay performance and leave a mild lavender scent for soaking enjoyment.
- If water is cloudy, make necessary chemical adjustments and wait 24-48 hours for water to circulate and clarity to return.



Ongoing Maintenance

To ensure your hot tub performs best, ongoing maintenance tasks are as follows:

- Drain and refill every 3 months. Follow Start-Up steps above after refill.
- Perform a deep clean of the filter system every month by removing cartridges and hosing them off. We recommend using the Filter Flosser and Jacuzzi Filter Clean and having a second set of filters to rotate for longer cartridge life.
- Change your SunPurity or ProClear mineral pack every 90 days. You will want to replace the mineral packs after draining and refilling your spa.
- Replace micro-filters every 120 days.
- Replace large filter every 18-20 months or as needed.
- Apply 303 Protectant monthly to your cover and your cabinet. Remember to first clean your cover using a mild soap and water before applying 303.
- Change your ClearRay UV bulb annually.

Ask about our professional bi-monthly service where we take care of most all of the above for you so you can relax and enjoy. Please contact us at **480.607.3529** for more information.

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Hot Tub Troubleshooting Guide

(C = CAUSE S = SOLUTION)



► Cloudy Water

C: Inadequate filtration or dirty filter.
S: Check that the filter is securely attached. Clean or replace filter.

C: Water is not balanced.
S: Shock water with Jacuzzi Spa Shock Oxidizer.

C: Unfiltered particles or chemically saturated water.
S: Use Jacuzzi Natural Spa Water Clarifier to combine particles or drain the spa, clean and refill. ClearRay bulb must be changed annually

► Chemical Odor

C: Build up of chloramines/bromamines (by products of sanitizer) in the water.
S: Shock water with Jacuzzi Spa Shock Oxidizer.

► Musty Odor

C: Not enough sanitizer in water, bacteria present in water.
S: Add Jacuzzi Spa Chlorinating Granules or Jacuzzi Brominating Tablets sanitizer as necessary and Jacuzzi Spa Shock Oxidizer. Re-adjust sanitizer level as necessary.

► Foaming

C: High concentration of body oils, lotions, or soaps as well as excessive contaminants.
S: Use Jacuzzi Spa Defoamer and adjust pH and sanitizer levels as necessary. Or drain, clean and refill.

► Green Water-Algae

C: Low sanitizer level or high pH.
S: Make any needed adjustments using Jacuzzi pH Up or Jacuzzi Alkalinity Up or Jacuzzi pH/Alkalinity Down. Add Jacuzzi Spa Chlorinating Granules or Jacuzzi Brominating Tablets sanitizer as necessary.

► Erratic pH Test Color

C: Sanitizer level is too high.
S: Test pH level again when sanitizer level is below 5 ppm.

► Corrosion or Appearance of Rust

C: Low pH level.
S: Adjust with Jacuzzi pH Up or Jacuzzi Alkalinity Up.

► Failure To Get Sanitizer Reading

C: Sanitizer level is too low.
S: Add Jacuzzi Spa Chlorinating Granules or Jacuzzi Brominating Tablets until sanitizer level tests in recommended range.

C: Algae present.
S: Dirty water will consume the sanitizer as soon as it is added. Add more Jacuzzi Spa Chlorinating Granules or Jacuzzi Brominating Tablets until the sanitizer tests stays in the recommended range.

C: Test strip remains "white" even after sanitizer is added.
S: Sanitizer level is extremely high. It can bleach the reagents on the test strip and give a false reading. See below.

► Too Much Sanitizer

C: Too much chlorine or bromine added or dispensed into the hot tub.
S: Activate jets with air control open. Allow jets to run 30 minutes. Test water with a test strip to see if desired level has been reached. Do not use hot tub until sanitizer level registers below 5 ppm.
S: Drain ½ of spa water and refill.

► Eye and Skin Irritation

C: Contaminants or excessive amount of chloramines/bromamines in water.
S: Shock water with Jacuzzi Spa Shock Oxidizer. Adjust sanitizer level.

C: pH level is low.
S: Adjust pH level as needed with pH & Alkalinity Up.

► Over Hot Water

- C:** Hot summer temps are making my hot tub water too hot
S:
- 1 - Vent your hot tub by placing tennis balls or foam noodles under the cover on the two front corners.
 - 2 - Open your cover completely during the evening or morning for a few hours. We recommend closing your cover before retiring for the night or leaving for the day. After closing, be sure to vent as described in #1. Always watch the kids around water and keep your hot tub covered when you are not around.
 - 3 - Run your waterfall all of the time to help aerate and cool the water.
 - 4 - Here is a fun tip: Fill 3 or 4 empty gallon milk jugs with water and freeze them. Place them in your hot tub a few minutes before you want to use it. This will cool it down several degrees pretty quickly. After you are done, put them back in the freezer so they are ready for your next soak. Add some food color to the water in the milk jugs for even more fun!
 - 5 - If your hot tub is in full sun exposure, you may want to consider shading it with an umbrella. We do have great cantilever style umbrellas that can shade your entire hot tub and look great as well.

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